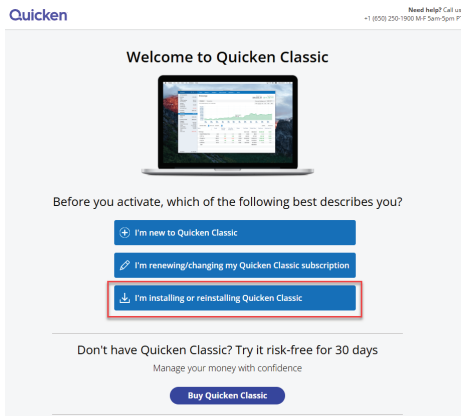


Downloading the Quicken Desktop Application

We've created this guide to ensure a smooth setup process for your Quicken desktop application.

STEP 1



Log into Quicken

Open the Quicken activation page at

[QUICKEN.COM/ACTIVATE](https://www.quicken.com/activate)

Once the page loads, select 'I'm installing or reinstalling Quicken Classic.'

STEP 2

Installing on another computer

1. Download Quicken Classic on this computer.
2. Save the file to your desktop. **Do not change the filename.**
3. Double-click the file icon to start the installation once the download completes.
4. When prompted, follow the on-screen instructions to get your Quicken set up.
5. Once Quicken is installed, use the same Quicken ID and password you used to sign in to your first computer.

By clicking the download button, you agree to our [Terms & Privacy Policy](#).



Choose Your Download

Select 'Download for Windows' or 'Download for Mac' based on your operating system.

STEP 3

Connecting Your SCCU Account

Finally, connect your online banking accounts to the Quicken desktop application. If an account fails to connect immediately after installation, it may be due to a temporary server issue. Try reconnecting in a few hours, as it can take up to 24 hours to resolve. If the issue persists, proceed with the next steps to contact Quicken support.

Chat with Quicken Support: Visit [Quicken Support](#) for assistance.

Contact Support by Phone: Call 1-650-250-1900 (Monday - Friday, 5 AM - 5 PM PT) to open a support ticket.